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# Central spare parts centre for improved customer service

## Krone Commercial Vehicles Group implements new distribution concept

In response to current and future demand for parts requirements in the commercial vehicle sector, Krone Commercial Vehicle Group has started operations at its new central logistics centre. With an investment approaching 8.5 million Euros, the ground-breaking distribution centre was built at Europastraße 233 (main road 213) in Herzlake within a total area of 38,000 square metres. This is equal to five and a half football fields. The covered storage area of 8,400 square metres is spread across twelve stories. Here, there is space for 17,500 Euro pallets and 16,000 containers for smaller spare parts. Currently, approx. 40 employees pick more than 23,000 orders for fast despatch every month, with all parts either despatched overnight or within a predetermined time-frame. Moreover, the central Herzlake spare parts centre supplies key regional Krone depots in Istanbul, Budapest, Lyon, Scandinavia and the Baltic region with parts for trailers, superstructures, container chassis, semitrailers and box semitrailers, along with CEP vehicles for courier express services and in-house Krone trailer axles. Bernard Krone, Managing Director of the Krone Group, explains: "With the launch of our spare parts centre, we continue to build on our service offering for our customers throughout Europe while at the same time sharpening our competitive edge in the spare parts business. The development of this important service is a central component of our strategy for the future."

**If you have any questions, please do not hesitate to contact me.:**
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